



OPTREX AMERICA, INC.

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February 20, 2009

To Whom It May Concern,

We have worked with and used the services of Business Continuity Services, Inc. (BCS) in the assessment of our Continuity Programs.

We have found the services and the staff of high quality with a focus on customer service. The expertise of the staff has been of great value as we have evaluated our business continuity programs.

We highly recommend BCS for any of your professional requirements.

Regards,

A handwritten signature in blue ink, appearing to read 'Kathy Crankshaw', is written over the typed name.

Kathy Crankshaw
Computer Operations Manager
Optrex America, Inc.
734-781-4806